



HOT TIPS AND FAST FACTS

For many this will be your first Splendour. For others, this isn't your first rodeo. But for all of us, it's been 3 long years since we got the party started. Here is some vital information for our first timers and to refresh the memories of our Splendour regulars. Splendour is a big town and while we want you to have fun, there are rules that apply - just like the outside world. Our top priority is always your health and safety, but you need to do your bit too. And that means knowing what you can and can't do at Splendour.

We have comprehensive health services on site to look after you, but there are a few things you can do to help yourself so please check out our health tips below.

There will also be a strong security and Police presence in and around the site to help keep you safe. If you want all your bases covered, please read the hot tips, fast facts and safety info below so you're up to speed and festival ready.

PATRON SAFETY HOTLINE

The Patron Safety Hotline is back for those at the festival to call regarding any safety, medical or security matters and will be on display around the site.

The number is 1300 940 928

*Please note this hotline will not be operational until Wed July 20 at 9am.

PATRON TEXT LINE

We also have a patron text line so you can let us know of any issues ON SITE during festival operation that require our attention – such as facilities, camping, bars and catering, waste etc. You'll need to include description of the issue, image, location and your name where possible.

Please text us on: 0429 869 832

GENERAL TIPS

Please bring VALID photo ID that corresponds with the name and date of birth printed on your ticket as both must be presented for admission.

Prepare to be searched upon entry (including bags and camping equipment) and we thank you for your patience and co-operation.

Please see the lists of banned items in the campground and inside the event area.
This includes gas bottles and butane cookers in the campgrounds.

Please look after yourself and your mates. If someone is in trouble, contact the Patron Safety Hotline immediately or if a medical issue, go straight to the medical facility.

Stage diving, crowd surfing and moshing are prohibited. Those attempting such activities risk being evicted.



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Aggressive behaviour is rare at Splendour, but anyone who does behave in a threatening or inappropriate manner towards other patrons or event staff will be removed from the festival.

Your wristband is your ticket! As such you are expected to wear your event wristband for the entire festival. This is your pass in and out of the festival. Any persons found not wearing a valid wristband will be evicted from the event.

Patrons must not damage flora and fauna or enter any on-site bodies of water. Don't trash our environment! Be a waste warrior and keep Splendour litter free. **For the complete list of what NOT to bring please visit the Splendour website.**

UNDER 18's

You would know by now that due to late developments regarding our Liquor License,

ALL PATRONS UNDER THE AGE OF 18 MUST BE ACCOMPANIED BY A RESPONSIBLE ADULT AT ALL TIMES WHILST AT THE EVENT.

Under NSW liquor laws, a responsible adult is defined as an adult who is:

A parent or guardian of the minor
The minor's spouse or de facto partner
Standing in as the parent of the minor for the time being.

We appreciate that this is not ideal. We are not happy about this late change; however, we must adhere to these new conditions imposed on us by the Police and Liquor and Gaming. Police will be present at the event roaming throughout the crowd checking that underage minors are with a responsible adult. Fines may apply if not compliant.

For further information on the event's updated Youth Policy please check out our website.

POLICE AND SECURITY

You can expect to see increased Police and security presence at the festival this year. There will also be WANDING. This is just like walking through that metal detector thing at the airport only this time it's a wand. It's going to slow down the entry process so be prepared for some delays, so please be patient.

If you have any concerns or see anything that you are not sure about, please do not hesitate to speak to them or call the Patron Safety Hotline on 1300 940 928. This number is specifically for those at the festival to call regarding any safety, medical or security matters and will be on display around the site.



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DRUG DOGS

As in the past, there will be Police drug detection dogs at Splendour in the Grass this year. Anybody found with illicit or illegal substances may be removed from the event and subject to Police action. You have been warned!

BAGS & VEHICLE SEARCH- PLEASE BE PATIENT!

As usual there will be both bag and vehicle searches upon entry to the festival site and this process will likely cause some delays. Please be patient and make it an opportunity to say hello to the people next to you. These procedures are necessary for everyone's safety. Event and security staff will do their best to make the process as easy and quick as possible.

FENCE JUMPING & TRESPASSING

Anyone attempting to gain entry to the festival without a valid event ticket either on foot, by private vehicle, bus or other means is considered trespassing and therefore breaking the law. Under the Inclosed Lands Protections Act 1901 NSW Police will be issuing on the spot fines of a minimum \$550 for trespassing, and trespassers will be evicted from the North Byron Parklands site. Police and security will also be patrolling neighbouring properties and the surrounding areas of North Byron Parklands enforcing these trespassing laws.

All persons travelling to the event via bus must pre-purchase a return bus ticket, you will also be checked for a valid 2022 event ticket or wristband prior to boarding and will not be allowed on the bus without this.

Event-only patrons are NOT allowed to enter the campground. Any event-only patrons found in that area risk being evicted from the festival. We have one simple message to save you a whole lot of grief. If you don't have a ticket, please don't come.

COVID-19

Splendour in the Grass must be held in accordance with all NSW Government Public Health Orders and COVID-19 restrictions in place on the date of the event. In accordance with current NSW Health guidelines, there are no vaccination, testing, or general mask requirements at Splendour in the Grass 2022. HOWEVER, COVID-19 is still circulating and as such we ask that all ticket holders evaluate their personal situation and risk in determining whether to attend the festival.

If you are sick with any respiratory symptoms, please consider others and DO NOT COME to Splendour in the Grass. If you are COVID-19 positive, please note there are serious penalties for not self-isolating as per NSW Health guidelines.



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To read current NSW Government public health orders regarding self-isolation, please visit:
<https://www.nsw.gov.au/covid-19/stay-safe/testing/self-isolation-rules#toc-self-isolation>

Please click to read the current Public Health (COVID-19 Self-Isolation) Order which outlines penalties, including on-the-spot fines.

ADDITIONAL INFO & REMINDERS

We urge you to use common sense and take personal responsibility for your health at Splendour.

Social distancing: Please self-regulate when it comes to social distancing.

Sanitisation stations: Make sure your hygiene game is strong! Please make use of the sanitisation stations that will be available around the Splendour site.

Testing: There will be NO COVID-19 testing on site. Please get tested immediately if you have any COVID-19 symptoms, even if mild.

For information on local COVID-19 PCR testing clinics (Tweed Heads, Ballina, Byron Bay, and Lismore) please visit:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/clinics.aspx>

To stay up to date with all NSW Health COVID-19 guidelines please visit:

<https://www.health.nsw.gov.au/infectious/covid-19/pages/default.aspx>

MEDICAL AND HEALTH

Our comprehensive health service includes on-site doctors, paramedics and a chill out area. The main medical facility is located just inside the Main Entry gates. If you require first aid or assistance, please either make your way to a first aid station or the medical facility, speak to the nearest security guard who can make radio contact with the medical team, or call the Patron Safety Hotline.

If you have a chronic medical condition, please carry information about your illness and always have an emergency contact number on you. Make sure your festival traveling companions are worded up too. If you need to bring Prescription Medication to the festival that is required due to a medical condition, please ensure that the medications are stored in their original container or in a pharmacist packed container (for example Medico or Baxter Packs). Bring the official prescription counterfoil or a letter of explanation from a registered medical practitioner.

If you have asthma or other allergies, please come to Splendour prepared with your medication. Always present to the medical facility if you have any worrying symptoms or are experiencing health difficulties. Note it is a requirement to wear a face mask when entering the medical facility for any reason.



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If you or anyone near you is experiencing any of these symptoms, please get to the medical facility ASAP for professional, medical assistance. Or call the Patron Safety Hotline

Feeling overly hot, freezing cold or just plain sick, collapsing or fainting, severe stomach cramps or diarrhoea, severe headaches, becoming irrational or confused, trouble breathing and / or wheezing, losing consciousness, having a fit or convulsing.

The number is: 1300 940 928.

Please wear proper footwear! This means NO FLIP FLOPS, THONGS, SINGLE or DOUBLE PLUGGERS, JANDALS, SLIPPERS or any footwear that exposes your toes!! Minor foot injuries to those with bare feet or wearing thongs take up too much of our first aid team's time. BYO back-up band-aids or purchase from the self care shop that will be selling items inside the waiting room.

STAY HYDRATED- BYO BOTTLE

Please remember to drink lots of water throughout the day. EMPTY bottles for water refills can be brought into the entertainment precinct with FREE water available at refill stations throughout the entertainment precinct.

TRANSPORT AND PARKING

Please ensure all vehicle passes are printed and displayed on the driver's side dash.

NEW DROP OFF/PICK UP LOCATION

A reminder - there is no Drop Off or Pick Ups allowed at or around North Byron Parklands and the Splendour site.

The Patron Drop Off and Pick Up is located at Byron Events Farm, 35 Yarun Rd, Tyagarah (Bluesfest site).

There will be an area at Byron Events Farm (BEF) where vehicles can park up and wait at the end of the night when collecting people from shuttle buses, and a meeting point that will be manned with Event staff and Security.

Regular shuttle buses will run between the Byron Events Farm Drop Off Pick Up and Park N Ride location and the Splendour site on Friday, Saturday and Sunday.

Fares Apply. You must pre-purchase your bus ticket online BEFORE boarding the bus.

With less cars on the road, you get in and out of the festival faster. It will help keep traffic to a minimum giving easier access for buses getting on and off site.





ARRIVE TOGETHER TO CAMP TOGETHER

Assuming you have the same kind of car camping pass (Camp WITH Vehicle or Camp WITHOUT Vehicle Pass) you will be camped with the people that arrive at Splendour at the same time as you. If you want to camp with your mates traveling in the next car, be sure to arrive at North Byron Parklands together and get in line at the same time, as camp sites cannot be 'saved' for your friends. You will not be permitted to stop or pull over on any North Byron Parklands roads at any time to wait for your friends. This is non-negotiable! If you want a camping space that's close to all the festival action, make a plan to arrive early – all camp sites are allocated on a first-come, first-served basis. Arrive together to camp together.

THE WEATHER

Even though it's Byron Bay, it gets cold in winter. We urge you to pack for warmth as it gets chilly as the sun goes down. If you're camping, bring extra blankets and tarps. Like the rest of Northern Rivers, the venue has sustained a lot of rain in recent months, so gumboots or weatherproof shoes are advised. To check local weather updates, click [HERE](#).

CLOAKROOM AND LOCKERS

If you bring an oversize bag to Splendour, you'll be required to cloak it in our secure cloakroom. The Cloakroom is located right near the main entrance. You can use your card or mobile to make payments at the Cloakroom.

Do you want a safe and secure place to store your things while you're at Splendour? Personal lockers will be available so you can free up your hands and avoid losing any personal items during the fest. They'll be located throughout the event, Pre sales for lockers have now ended. Lockers will be available on each day of the festival but are sold on a first come first served basis, please visit our website for bookings & info.

CASHLESS SPLENDOUR AND ATMs

Cashless payments through mobile devices and payWave make your festival experience smoother. It's safer for patrons and easier for us to serve you quicker. It'll speed up service at every bar and vendor, meaning you can spend more time enjoying the music instead of waiting to be served. Cash-out won't be available at bars however there will be several ATMs located in the event area where you can withdraw cash.

RESPONSIBLE SERVICE OF ALCOHOL

The responsible service of alcohol is integral to providing an enjoyable, safe event for all patrons and staff. Liquor will not be supplied to disorderly or intoxicated patrons or to anyone who is under 18 years of age or who does not have the requisite ID.



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The festival is a licensed area, and you will need to show ID to purchase alcohol. Only the following forms of ID are acceptable:

Valid Australian Drivers Licence (i.e., not expired)
Government Issued Proof of Age Card
Passport (Original)
International Drivers Licence (must contain a photograph)

Please note that the following measures are necessary as part of the compliance required by the festival under liquor licensing laws:

No alcohol can be brought into the festival area, campgrounds or day car parks.

The campgrounds and camping car parks are No Alcohol areas.

All patrons are subject to bag searches upon entering the festival and campgrounds area.

Please see the full list of banned items on our website.

Any banned items found during searches will be confiscated and not returned.

The event organiser reserves the right to refuse admission to any person who shows signs of being affected by alcohol or drugs.

Alcohol cannot be brought onto or consumed on buses travelling to and from the festival.

Any minors found in possession of alcohol will be removed from the festival and will be subject to police action, as will those who procured the alcohol for them.

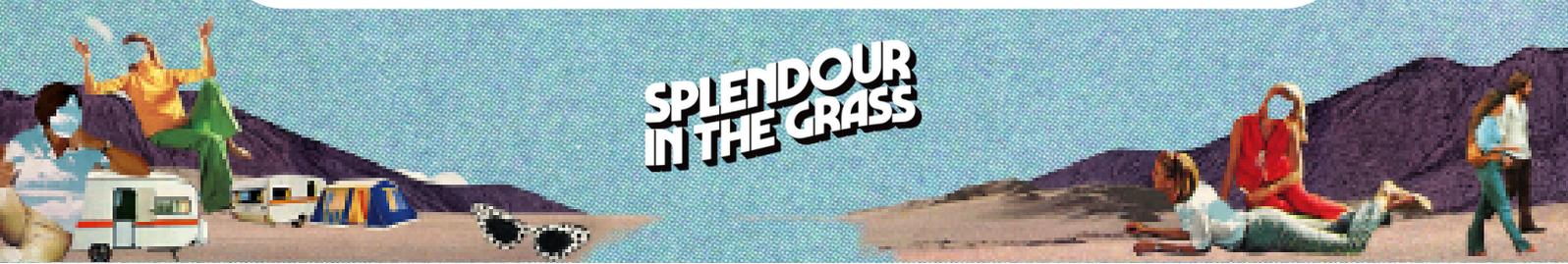
As per Splendour's Youth Policy, those aged under 18 must be accompanied at all times by a parent or responsible adult in the event. Those aged under 18 who are camping must be accompanied by a responsible adult or parent.

Don't forget to pace yourself, especially if you're driving. There is a large variety of non-alcoholic beverages and food options available across the festival site including our new Temperance Bar located near the Mix Up Stage.



LOST AND FOUND

Are you a serial loser? If you lose your phone, car keys or other important stuff while at Splendour, Pixit is an awesome web-based platform that allows you to log your lost item and make enquiries about that item in real time by logging on [HERE](#). Pixit's lost and found solution has revolutionised the way items are handled with its intuitive logging tool and dashboard make cataloguing items and managing claims quick and easy.



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For collection, the Lost and Found tent is located onsite at the Splendour Info Booth and will be operational on Friday 22 July from 9am to midnight, Saturday and Sunday from 9am until 2am and Monday 7am to 3pm. Please remember, don't bring your valuables and precious heirlooms to Splendour!

COMMUNITY STALLS AND SUPPORT ORGANISATIONS

Splendour is host to a number of awesome national and local community groups, charities and non-profit organisations. This year we welcome the following legends who will be on hand to create awareness, make us think and keep us safe.

RED FROGS

The Frogs are back! Red Frogs is a support program for young people from the ages of 15 – 25. Their mission is to provide a positive peer presence in environments where young people gather, educate young people on safe partying behaviours, and promote and provide non-alcoholic and/or diversionary activities that engage young people in these environments.

RANDALL LEGAL

Randall Legal offers its clients personalised service on a wide range of complex legal matters from their base in Lismore NSW. If you need advice on legal matters at Splendour, come and chat to one of the team at the Randall Legal stall.

PASH (LISMORE HEALTH SERVICES)

North Coast's PASH (Positive Adolescent Sexual Health) is a network of over 30 North Coast organisations with a mission to educate adolescents in sexual health, gender issues, mental health, alcohol, and drugs. PASH supports young people to be informed and to feel valued and safe around their sexual health.

BLOW ME FIRST (BMFHQ)

At the festival BMFHQ will be selling the Drager DrugCheck® 3000 - a German technology test kit said to be the most accurate Police-grade saliva drug test on the market. The compact and quick saliva-based drug test yields reliable results quickly and easily. There will also be Alcohol Breath Testing available. BMF will be located near the Cloak Room just outside the Main Entry gates throughout the event and then moving into the campgrounds to provide this service for departing campers on Monday morning.



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SUPPORT ACT

Support Act is the Australian music industry's charity, delivering crisis relief services to musicians, managers, crew, and music workers across all genres who are unable to work due to ill health, injury, a mental health problem or some other crisis, such as COVID-19.

Support Act will be at Splendour raising awareness of their good work and selling gumboots!

PCYC

PCYC NSW is a registered charity, whose mission is to empower young people to reach their potential through Police and community partnerships. They work with at-risk youth to break the cycle of disadvantage through crime prevention, vocational education, youth capacity building and social responsibility programs to change the life outcomes of over 1500+ youth per year.

KOORI MAIL

We welcome our friends from the Koori Mail – the team from the fortnightly national newspaper reporting on the issues that matter to Aboriginal and Torres Strait Islander people. The Koori Mail is and has always been 100% Aboriginal owned and gives Indigenous Australians a voice missing in the mainstream media. Despite losing their entire offices in the devastating floods this year, they have been leading recovery efforts - their makeshift hub became a full-scale operation and source of comfort to many. They'll be at Splendour raising awareness of their work and the ongoing impacts of the floods to our region.

ULURU DIALOGUE

The Uluru Statement calls for a First Nations Voice in the Constitution and a Makarrata Commission to supervise agreement-making and truth-telling. The Uluru Dialogue is a group of First Nations and non-Indigenous community leaders and law scholars based at the UNSW Indigenous Law Centre, co-chaired by Professor Davis. We encourage you to visit the booth to learn more about the First Nations Voice to Parliament and the importance of constitutional enshrinement.

BYRON BAY WILDLIFE HOSPITAL

Byron Bay Wildlife Hospital is no ordinary hospital. It operates from a customised semi-trailer sized veterinary hospital that can be rushed to wherever the wildlife emergency is to treat injured and traumatised native animals. It operates full-time veterinary services for wildlife year-round from its base in Byron Bay, working in collaboration with wildlife care groups to provide expert care for native animals impacted by diseases, habitat loss, traffic, urbanisation and pollution. They'll be at Splendour selling merch items in order to keep the wheels of the bus turning.



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LOVE OUR NEIGHBOURS

Parklands is surrounded by townships with residents and small business most of whom graciously welcome you with open arms, so please be cool. Also remember, the Northern River's has been through a lot in recent times.

Be sure to observe traffic plans and don't speed through neighbourhoods. Please don't litter or pee in people's front yards hoping you won't get caught. If you've decided to set up camp illegally on the street the Byron Shire Council Rangers will find you and slap, you with a sizeable fine for your trouble.

Splendour provides a huge economic and cultural boost to the Byron and Tweed Shires, but as responsible members of this community we also need to reduce the impacts of the event on the local area. Please show some consideration by following these tips:

Respect the local community and environment.

Do not enter or attempt to camp in the nearby nature reserve. Penalties apply.

Do not camp in or around your vehicle on nearby roadsides, parking lots etc. Council rangers will be on the lookout for illegal camping or people sleeping in cars. Maximum penalty exceeds \$1,000.

Do NOT Park on nearby roadsides. Fines apply for illegal parking.

If walking in residential areas, please keep the noise down.
Use your accommodation as a place to sleep, NOT to party.
Your neighbours need to rest.

Do not litter – use the bins provided or hold onto it until you find a bin.

Please use public toilets. When travelling to and from the festival, plan ahead so you don't get caught short.

Avoid the centre of Byron Bay late at night – there isn't much open, there is no public transport (other than festival buses), and taxis are in short supply.



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