

ICEBERGS DINING AND BAR AT SPLENDOUR IN THE GRASS – TERMS AND CONDITIONS OF SALE & ENTRY

This ticket permits entry to the Icebergs Dining and Bar at Splendour in the Grass dining experience (“Dining Event”) to be held at the Splendour in the Grass 2019 festival (“Festival”). This ticket is sold or provided on the express condition that the holder (“Ticketholder”) agrees to be bound by the Terms and Conditions contained herein and be bound the rules & regulations issued by Splendour in the Grass Pty Ltd (“the Organiser”).

PLEASE NOTE: All Ticketholders must hold a valid Festival ticket/pass in order to gain access to the Dining Event and will also be bound by the rules & regulations contained in the Festival ticket/pass terms and conditions.

Dining Event Sitting Times:

- Friday, 19th July 2019: 7:00pm
 - Saturday, 20th July 2019: 12:00pm, 3:00pm, 6:00pm
 - Sunday, 21st July 2019: 12:00pm, 3:00pm
 - **NB:** Each sitting time runs for a maximum of 120 minutes.
1. Ticketholders MUST produce a valid Photo ID at the Dining Event entrance. Tickets to the Dining Event are strictly for persons aged 18 years and over. This is a licensed venue and RSA applies within the Dining Event area.
 2. Tickets are non-refundable, non-transferable and non-exchangeable. Incorrect purchases do not qualify for a refund/exchange.
 3. Tickets are valid only for the date and sitting time purchased and cannot be exchanged for an alternative date or time. Organiser reserves the right to change your sitting date and time.
 4. There will be no cash accepted at the Dining Event bar. Debit or credit card payments only.
 5. This is a ticketed event. Tickets will not be available to purchase at the door of the Dining Event.
 6. There is no guarantee you will be seated with your friends at the Dining Event.
 7. The Organiser reserves the right to refuse a Ticketholder admission to the Dining Event and/or to evict any person from the venue if they are affected by alcohol or drugs, or act in contravention of any of these Terms and Conditions.
 8. All Ticketholders are to be available 30 minutes prior to their scheduled sitting time for check-in at the meeting point (to be advised via confirmation email closer to the Dining Event) to be ushered to the secret backstage location of the Dining Event at the Festival venue.
 9. Sittings will start at their scheduled time; if you are late, the Organiser reserves the right to refuse entry.
 10. The Dining Event has a set menu. No changes are allowed unless pre-stated dietary requirements are notified at the time of ticket purchase.
 11. Ticketholder consents to the Organiser collecting and retaining their personal information. The Organiser will hold your information as required by the Privacy Act 1988 (Cth) and for contacting you in relation to ticketing matters and Dining Event information.
 12. If you are removed from the Dining Event and/or denied entry, you will not be entitled to any ticket refund in part or in full and/or compensation.
 13. Do not share your ticket barcode with anyone else or you may be denied entry. The Organiser reserves the right to deny admission to the holder of any ticket that appears to have been tampered with, counterfeited or duplicated.
 14. Lost, damaged or stolen tickets will not be replaced.
 15. Alcohol cannot be brought into the Dining Event area.
 16. Bags, containers and personal items may be searched at the entry to the Dining Event to check for any Festival banned items.

17. Appropriate clothing and footwear must be worn at all times throughout the Dining Event site.
18. Small still cameras are permitted but professional audio or video recording devices, including GoPros, and professional still cameras are prohibited inside the Dining Event.
19. All Ticketholders consent to be included in any official photography, filming & sound recording by the Organiser and/or any of its authorised representatives and contractors, and grant Organiser the right to use such recordings for promotion purposes.
20. Entry to the Dining Event venue is at the Ticketholder's own risk.
21. Ticketholders may be removed from the Dining Event if, in the opinion of the Organiser, they behave or act in a threatening or inappropriate manner, including without limitation, any aggressive, riotous, abusive, offensive, racist, sexist or insulting actions towards other patrons, Dining Event staff or any other persons at the Dining Event.
22. Ticketholders are required to follow the reasonable directions of the Organiser and Dining Event staff at all times.
23. The Organiser reserves the right to vary the Dining Event schedule. No ticket refunds or compensation will be made in such circumstances. The Dining Event will take place rain, hail or shine.
24. Except where liability cannot be excluded by law, the Organiser (and its employees, contractors and agents) shall not be liable for any loss, cost, expense, injury, claim or damages suffered or sustained by any Ticketholders and patrons at the Dining Event. Where permitted under the Australian Consumer Law (ACL), the Organiser limits its liability in respect of breach of any statutory guarantee under the ACL in the manner set out in sections 64A(1)(a) and 64A(2)(a) of the ACL.
25. To the full extent permitted by law, Ticketholders waive all legal rights of action against and fully release the Organiser, its agents, employees and volunteers for all claims for compensation for loss, damage, injury or death howsoever arising out of or in relation to the Ticketholder's entry to and presence at the Dining Event.
26. Any provision of these Terms and Conditions which are or becomes unenforceable shall not invalidate the other provisions of these Terms and Conditions.